

KEY CONTACTS

Transamerica - Who to Call – MO2 and MO78

Jan 2019

Important Websites

LTC Agent Website	www.TALTC.com
Life Agent Website	www.AgentNetInfo.com
Med Sup Agent Website	www.TAAgentNetInfo.com

Important Emails

Claims (LTC)	LTCQuestions@Transamerica.com
Claims (Life)	TAClaims@Transamerica.com
Claims (Med Sup)	TII.CustomerService@Transamerica.com
Contract & Licensing (LTC)	LTClicensing@Transamerica.com
Contract & Licensing (Life & Med Sup)	TLP-CRContractAdmin@Transamerica.com
Commissions (LTC)	LTCCommissions@Transamerica.com
Commissions (Life)	Commissions@Transamerica.com
Commissions (Med Sup)	ComMail@AegonUSA.com
In Force Business (All Products)	TII.CustomerService@Transamerica.com
New Business (Final Expense)	FinalExpenseNewBus@Transamerica.com
New Business (LTC, Individual)	LTCNewBusiness@Transamerica.com
New Business (LTC, Worksite)	LTCWorksite@Transamerica.com
New Business (Med Sup)	MedSupNewBus@Transamerica.com
New Business (Traditional Life)	TANIGNewBus@Transamerica.com
Premium Collections (LTC, Group)	LTCGroupPremium@Transamerica.com
Sales Support (All)	LifeSales@Transamerica.com
Underwriting (LTC)	LTC_Prequalify@Transamerica.com
Underwriting (Life)	ExpressQuote@Transamerica.com
Underwriting (Med Sup)	MedicareSupplementUW@Transamerica.com

Important Fax Numbers

Claims (LTC)	866-630-7502
Claims (Life)	866-352-6502
Claims (Med Sup)	570-949-4030
Contract & Licensing (LTC)	866-630-7496
Contract & Licensing (Life & Med Sup)	844-749-1077
Commissions (LTC)	855-842-9475
Commissions (Life & Med Sup)	319-355-2498



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In Force Business (LTC)	866-311-2047
In Force Business (Life & Med Sup)	800-235-4782
New Business (Final Expense)	866-834-0437
New Business (LTC)	888-816-7481
New Business (Med Sup)	866-834-0437
New Business (Traditional Life)	866-297-3608

Important Phone Numbers

Agent Support Line (Life & Med Sup)	800-435-7928
Agent Support Line (LTC)	888-545-2713
Agent Technical Support	866-303-7833

Escalation Contacts

Claims (LTC)	Tonya Ulery Director	972-881-6257	Tonya.Ulery@Transamerica.com
Claims (Life)	Jolynn Barnes Manager	319-355-5115	Jolynn.Barnes@Transamerica.com
Claims (Med Sup)	Jennifer Havens Director	610-648-4990	Jennifer.Havens@Transamerica.com
C&L (LTC)	Amber Leedham Director	319-355-4684	Amber.Leedham@Transamerica.com
C&L (LTC)	Jennifer Dry Sr. Specialist	972-881-6676	Jennifer.Dry@Transamerica.com
C&L (Life & Med Sup)	Jane Redlinger Team Lead	319-355-3702	Jane.Redlinger@Transamerica.com
C&L (Life & Med Sup)	Shkurte Berisha Team Lead	319-355-3408	Shkurte.Berisha@Transamerica.com
Commissions (LTC)	Mandy Kyle Supervisor	501-227-1608	Mandy.Kyle@Transamerica.com
Commissions (LTC)	Simone Chamness Team Lead	972-881-6276	Simone.Chamness@Transamerica.com
Commissions (Life & Med Sup)	Alexandria Novotny Pasker Director	319-355-5104	Alexandria.NovotnyPasker@Transamerica.com
Commissions (Life)	Dennis Heal Specialist	319-355-5649	Dennis.Heal@Transamerica.com
Commissions (Life)	Lisa Wendling Supervisor	319-355-7196	Lisa.Wendling@Transamerica.com
InForce Business (All Products)	Judy Brewer Supervisor	319-355-7088	Judy.Brewer@Transamerica.com
InForce Business (All Products)	Dan Grawe Director	319-355-3189	Dan.Grawe@Transamerica.com
New Business (Final Expense)	Jessica Mitchell Supervisor	319-355-7769	Jessica.Mitchell@Transamerica.com
New Business (Final Expense)	Jennifer Schepers Supervisor	319-355-3870	Jennifer.Schepers@Transamerica.com
New Business (Final Expense)	Sandy Lawrence Supervisor	319-355-6013	Sandy.Lawrence@Transamerica.com
New Business (LTC)	Shana Priest Supervisor	972-881-6648	Shana.Priest@Transamerica.com
New Business (LTC)	Eileen Bond Team Lead	972-881-6494	Eileen.Bond@Transamerica.com
New Business (Med Sup)	Dianna Dye Supervisor	319-355-7774	Dianna.Dye@Transamerica.com
New Business (Med Sup)	Joan Boxwell Team Lead	319-355-6017	Joan.Boxwell@Transamerica.com
New Business (Traditional Life)	Brianna Williams Supervisor	319-355-3714	Brianna.Williams@Transamerica.com
New Business (Traditional Life)	Amy Stephenson Team Lead	319-355-8675	Amy.Stephenson@Transamerica.com



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New Business (Traditional Life)	Ramadey Butler Team Lead	319-355-3611	Ramadey.Butler@Transamerica.com
Prem Collection (LTC, Group)	Monica Leach Manager	972-881-4508	Monica.Leach@Transamerica.com
Prem Collection (LTC, Group)	Erik VonEper Team Lead	972-881-4022	Erik.VonEper@Transamerica.com
Prem Collection (LTC, Individual)	Glen Cole Manager	972-881-6459	Glen.Cole@Transamerica.com
Prem Collection (LTC, Individual)	Marc Rosselot Team Lead	972-881-6038	Marc.Rosselot@Transamerica.com
Prem Collection (Life & Med Sup)	Judy Brewer Supervisor	319-355-7088	Judy.Brewer@Transamerica.com
Prem Collection (Life & Med Sup)	Dan Grawe Director	319-355-3189	Dan.Grawe@Transamerica.com
Sales Support (All Products)	Colleen Udelhofen Account Mgr	319-355-8607	Colleen.Udelhofen@Transamerica.com
Sales Support (All Products)	Lance Larsen Key Accounts	319-855-8405	Lance.Larsen@Transamerica.com
Underwriting (Final Expense)	Jay Bradley Manager	319-855-9007	Jay.Bradley@Transamerica.com
Underwriting (Final Expense)	Todd Bohnsack Supervisor	319-855-6332	Todd.Bohnsack@Transamerica.com
Underwriting (LTC)	Stephanie Birden Sr. Manager	972-881-6080	Stephanie.Birden@Transamerica.com
Underwriting (LTC)	Salvatore Maiure Supervisor	972-881-6643	Salvatore.Maiure@Transamerica.com
Underwriting (LTC)	Cindy Marshall Supervisor	972-881-6784	Cindy.Marshall@Transamerica.com
Underwriting (Life)	Kevin Rivera Manager	727-557-3207	Kevin.Rivera@Transamerica.com
Underwriting (Med Sup)	David Learch Manager	319-355-6777	David.Learch@Transamerica.com
Underwriting (Med Sup)	Sarah Jones Underwriter	972-881-6223	Sarah.Jones@Transamerica.com

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